

We have lived in our 1930's detached house in Lower Parkstone for fifteen years, and between us have exceptionally limited skill in DIY and design. We had done the major extending, and had all the right intentions, but needed someone to come along and tell us what was needed to turn the house into a comfortable, friendly, warm environment. Every room in the house needed redecorating. We have three very active teenagers, whose preference is to go out sailing rather than spend time tidying and organizing bedrooms. We also both work, so needed someone to absorb all the planning, organization, phonecalls, liaisons etc.

From the moment I met Richard and Duschka they showed enthusiasm, with a highly skilled eye to see things as they were going to be through the chaos first impressions must have given. They took the project on, and for me, knowing I needed to do no organization was brilliant. Things happened when they were supposed to, and Richard's high expectations of the quality of work he expected from the people he had contracted was incredibly reassuring. Richard and Duschka took time and interest in our family and the reasons why we live in such chaos most of the time, showing patience and understanding! We now have a house that looks much more like it is a welcoming and warm family home – the sailing gear is still around the place, but the impression is much more one of care and design rather than muddle and disorder! The rooms are all bright and beautifully co-ordinated. We have kept Duschka's mood boards as design because they were so impressive and captured each room's feel – especially the children's bedrooms.

So a big thank you to Richard and Duschka – we are so pleased!